



## Payroll help for SME's

Small businesses are generally run by an expert ... on breeding chickens, installing wiring, caring for children, lighting, or whatever, but probably not determining tax deductions, Kiwisaver or holiday payments, etc.

Our NetPay payroll system is designed to make payroll simple for small businesses, but there will still be plenty of questions, and so we have a team of experts on our NetPay help desk.

Nilesh Reddy and the others in the NetPay helpdesk team typically receive 50-60 calls per day, plus email enquiries. Questions cover all sorts of topics, including:

- Leave calculations
- Holiday pay
- Parental leave calculations
- PAYE
- Amending IR344 e-filings and payments
- Calculating ESCT tax on KiwiSaver Employer Contribution
- Letters from IRD
- Calculating tax on bonus payments, calculation of net bonus, student loan calculations
- Setting Deductions (IRD deduction, Court fine and etc.)

Nilesh and the rest of the team can give you answers to questions on any of the above topics immediately. They are experts on how to use NetPay and can talk you through how to do make any changes while you are online. The mission of our NetPay business is to "Save you time and keep you safe". Our help desk is an important part of how we keep people safe from the risks of the complex legislation associated with payroll.

*"Thank you Nilesh for your hard work and we appreciate everyone in your team and keep up the good work. Now we can easily access information and help when we needed. Thank you once again!"*

**Vaine Daniels**

**Te Toka Ahuru Kohanga Reo**

*"Nilesh is great! NetPay HelpDesk is excellent!"*

**Todd Cain**

**WPP Marketing Communications**

*"NetPay HelpDesk are always great at assisting especially Dilan and Nilesh"*

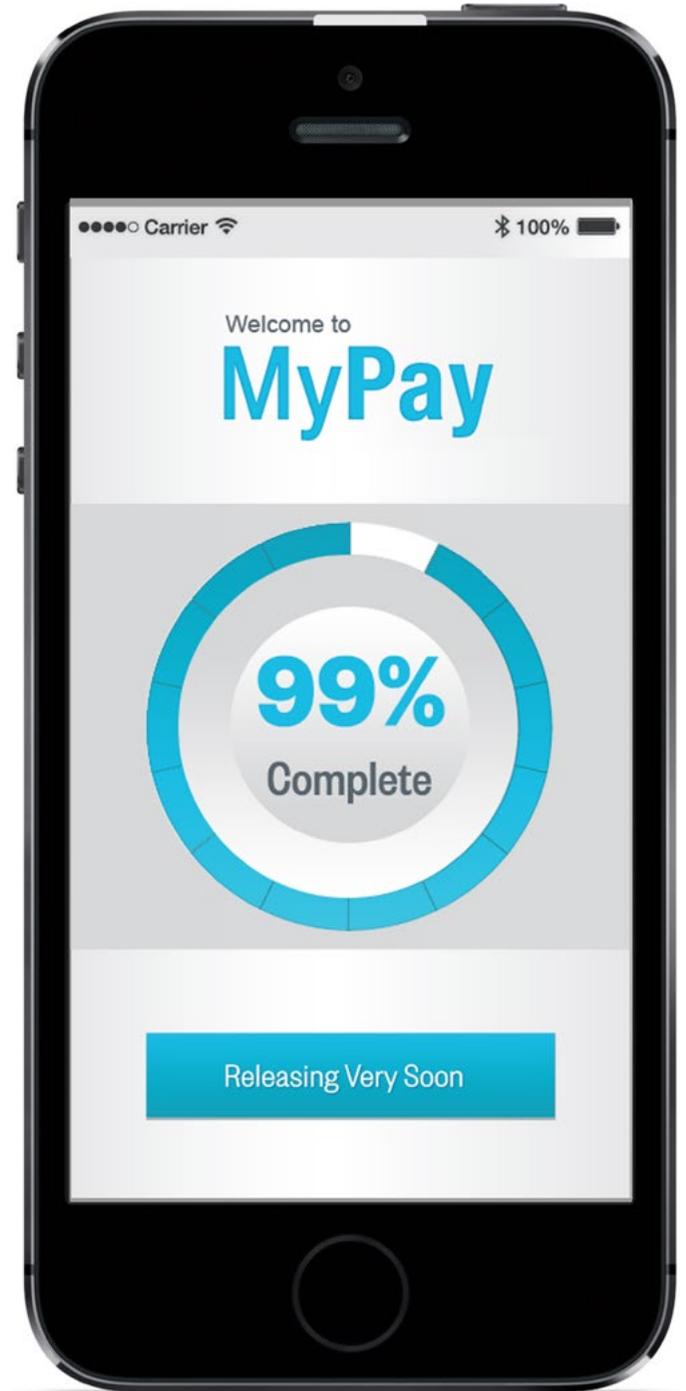
**Fiona Blackmore**

**SAFE (Save Animals from Exploitation)**

## We're addicted to our phones!

**Did you know that 58% of smartphone users don't go 1 hour without checking their phones?**

If you have noticed that most of your staff now have smartphones, talk to us about our plans for mobile apps and how we can put some very cool functionality into your employees' pockets.



# Silver Lining with Cloud

If you've attended a technology conference over the last few years it would be hard to avoid the buzz word "Cloud Computing".

Today, it is no longer a buzz word...it is a reality, according to Forbes research and findings, more than half of US firms are now using at least one form of cloud computing. Today, most of the "new software" created, is designed as cloud software with the Internet as a central tenant. This is how modern software is developed, deployed and used. These are now recognised, established and accepted business models for gaining advantage from technology.

With the growing usage of cloud resources within any enterprise, every organisation should have an understanding of the complexities and changes occurring in technology and how to derive business advantage from them. Trends such as "Cloud Computing", "Mobile Working", "Business Intelligence", "Social Media" and "Big Data" to name a few.

Observing the trend of mobile working from the measure of mobile internet access, Australian research showed us that in June 2013, **42%** of Australians aged 18 and over were using mobile smart phones to access the internet.

## This research poses some key questions:

- Why are organisations and users consuming these technologies?
- What benefits are they and their people deriving for these technologies?
- What is the impact and risk for your business if you are not exploring these technologies?
- How are organisations and employees deriving benefit from these new technologies?

To understand what Datacom is seeing in terms of how organisations are creating competitive advantages through these technologies, please feel free to contact Simon Yock at [simony@datacom.co.nz](mailto:simony@datacom.co.nz) or **021 518 302**.

Simon Yock is one of Datacom's Business Development Executive's with an extensive background in IT, including time working at the global IT analyst firm IDC. He is available to share our insights into these topics and how Datacom has and is seeing businesses gain competitive advantage from these new technologies.

## Changes to IRD Payment Services

As of **1 October 2014**, Inland Revenue are making a few changes to the way that customers can make payments and return forms to them.

For instance, customers will no longer be able to make cheque payments or drop off returns or forms at a Westpac Bank branch, which may be an inconvenience. They will however be able to continue to make cash and eftpos payments at their respective Westpac branch.

In addition, from 1 October, all payments posted to Inland Revenue will need to be received by Inland Revenue on or before the due date to avoid penalties and interest. This means cheque payments can no longer be posted on the due date.

For all customers that use Datacom Payroll as their registered PAYE Intermediary, the above changes means there is nothing that you need to worry about. We will continue to manage your filing and payment commitments on the due dates, and you can carry on about your business as normal. For customers that are not currently using us as their PAYE Intermediary, this is a good opportunity to discuss this option with us.

We are more than happy to explain the process and assist in getting you set up so that penalties and interest for late filing or missed payments becomes a thing of the past.

Give us a call on **0800 72 97 97** and speak to one of our consultants.

## Goodie Bag Give Away

Want to get your hands on a "Goodie Bag" worth up to \$150? Here's your chance!

All you have to do is to submit your answer by **19th September 2014** to: [Answers@datacom.co.nz](mailto:Answers@datacom.co.nz)

If your answer to the question below is correct, you will automatically be in the draw to win!

### The Question -

What do the abbreviations **RDP** and **ADP** stand for in relation to Payroll and Holidays Act?

A winner will be drawn by **30th September 2014** and the winner will be notified through post/email and/or in the **October** issue of our Respondent publication.

## WINNER FROM THE LAST ISSUE

**Congratulations** to *Dianne Coe* from *Farmers Trading Company* who was our winner from the previous competition.

Thank you for your submission to those who entered.

We wish you all the best for the August competition.

We have a pay system just right for your business.



**DATACOM** Payroll

To get time back to work on your business, call:

**0800 72 97 97**

We'll discuss what will suit your needs - big or small.

[www.datacompayroll.co.nz](http://www.datacompayroll.co.nz)